TravelPerk

Cookie Policy

This Cookie Policy is an integral part of the Disclaimer and Privacy Policy of the website www.travelperk.com (hereinafter referred to as the "Website"). Accessing and browsing the Website or using the services thereof implies acceptance of the terms and conditions included in the Disclaimer and the Data Protection Policy.

For the purpose of assisting with browsing the Website, the owner thereof, TRAVELPERK, SLU, a company duly incorporated pursuant to the laws of Spain, with registered office at Avinguda Diagonal 211, Torre Glòries, 08018, Barcelona (Spain), assigned Spanish Tax Identification Code (CIF) B-66-484.577 and recorded in the Companies Registry of Barcelona in Volume 44779, Sheet 131, sheet B-467263 (hereinafter referred to as "TravelPerk"), hereby notifies you that it uses cookies or other files with similar functionality (hereinafter referred to as "Cookies").

In any case, we hereby inform you that TravelPerk is the controller for the Cookies and the processing of the data obtained by means of proprietary and third-party cookies and that it determines the purpose, contents and use of the processing of the information collected.

01 What is a cookie?

Cookies are files containing small amounts of information that are downloaded onto a user's device when he/she visits a website. Their main purpose is to recognise the user each time he/she visits the Website and to allow improving the quality and offering better usability of the Website.

Cookies are essential to the functioning of the Internet; they cannot cause any damage to the user's equipment/device and, when activated in your browser settings, they can assist in identifying and resolving possible operating errors on the Website.

02 What kinds of cookies are used on this website?

By accessing the Website, you expressly accept the use of this type of Cookies on your devices. If you deactivate cookies, your browsing of the Website may not be optimal and some tools used by the Website may not function properly.

TravelPerk specifically uses the Cookies for the purposes set out below. If TravelPerk uses other Cookies in the future for the purpose of providing more or better services, the Web User will be notified of such fact.

TravelPerk uses the following different kinds of cookies on this Website:

Proprietary cookies:

Customisation cookies
These cookies allow Web Users to access the service with some pre-determined general features depending on a series of criteria related to the user's device, such as language, the type of browser used to access the service, the regional setting from which the service is accessed, etc.

Name	Purpose	Duration
JESSIONID **sessionid**	User login maintance and access permission control	Temporary cookie: Until the browser is closed
_stripe_mid **_strip_seid**	Verification of card payment methods	Persistent cookie: 1 year
intercom-lou-i0lnrjbx **intercom-session-i0lnrjbx**	Chat feature in the application. Session maintenance	Persistent cookie: 1 year
AWSALB	Amazon Web Services load balancing	1 month
Csrftoken	Cross site scripting protection	Expires when the browser is closed
fs_uid	User historical interaction feature through Fullstory.	Persistent cookie. Do not expire

Third-Party Cookies:

Analytical cookies by Google Analytics
On the Website, TravelPerk uses Google Analytics, a service provided by Google, Inc., a company with registered office at 1600 Amphitheatre, Mountain View (California), CA 94043, United States (hereinafter referred to as "Google").

Google Analytics uses Cookies for the purpose of analysing how users use the Website. The information generated by the Cookie (including your IP address) will be directly transmitted to and stored by Google on its servers in the United States. Google will use this information on behalf of TravelPerk for the purpose of tracking your use of the site, gathering information about site traffic and rendering other services related to the Website's business and the use of the Internet. Google may transfer such information to third parties when legally required to do so or when such third parties process information on behalf of Google. Google will not associate your IP address with any other data in its possession.

By using this site, you consent to your information being processed by Google in the manner and for the purposes set out above.

The following Cookies are used on the Website:

Name	Purpose	Duration
CONSENT	Google analytics consent	Persistent cookie: does not expire
_ga_gid	Google analytics tracking	Persistent cookie: 2 months
APISID	Google maps cookie	Persistent cookie: 10 years
SID, SAPISID, APISID, SSID, HSID, NID, PREF	General Google apps functionality	Persistent cookie: 10 yearsfs
fs_mixpanel	Mixpanel tracking	Persistent cookie: does not expire

If you would like to obtain more information in this regard, please visit the following link: https://www.google.com/analytics/.

Advertising cookies

We use these cookies to improve our marketing initiatives, show tailored adverts or promotions and/or news related to the Website's services, and to refine and customise our content offering.

Name	Provider	Purpose	Duration
_lc_visitor_id bislr_identifier	Autopilothq	By using these Cookies, we can offer you better and more services and/or products when you access this or other websites. For such purpose, we will analyse the websites you visit and the searches you make to improve the contents and services we offer.	Persistent cookie: 2 years
hubspotutk	Hubspot	By using these Cookies, we can offer you better and more services and/or products when you access this or other websites. For such purpose, we will analyse the websites you visit and the searches you make to improve the contents and services we offer.	Persistent cookie: 10 years

03 Guarantees and options with regards to cookies

Web Users can access their browser settings and enable or disable the use of cookies at all times. Similarly, they can delete the cookies stored after every session.

They can also activate "incognito mode", using which the browser does not store any browsing history, website passwords, cookies or other information related to websites visited by the Web Users. Web Users can find out more about this in their browser's "help" section.

04 How can users change their cookie settings?

Web Users can allow, block or delete the cookies installed on their equipment by changing the settings of their internet browser. Below we provide the links enabling them to quickly access the information required to change the browser's cookie settings:

Google Chrome:
http://support.google.com/chrome/answer/95647?hl=en

Microsoft Internet Explorer:
http://support.microsoft.com/en-gb/help/17442/windows-internet-explorer-delete-manage-cookies

Mozilla Firefox:
https://support.mozilla.org/en-US/kb/enable-and-disable-cookies-website-preferences

Opera:
https://www.opera.com/help/tutorials/security/privacy/

Safari on OSX:
http://support.apple.com/kb/ph5042

05 Confidentiality and security in the processing of the user's personal data and electronic communication

TravelPerk undertakes to treat the Web Users' personal data as confidential, adopting the required technical and organisational security measures to ensure the security of the personal data and prevent their alteration, loss, unauthorised processing and/or access, taking into account the state of the art, the nature of the data stored and the risks to which these are exposed pursuant to the provisions in the data protection regulations.

To the extent possible and taking into account the current state of the art, TravelPerk will ensure the confidentiality and integrity of the data and information the Web Users provide thereto in order to fulfil the aforementioned purposes.